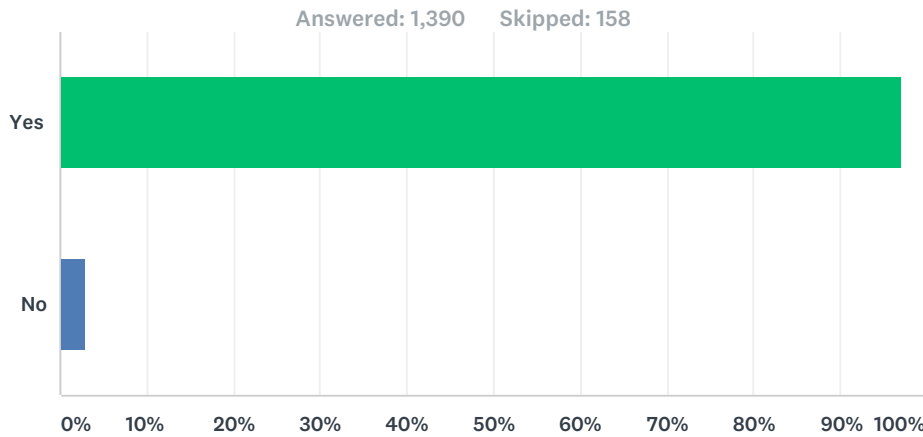
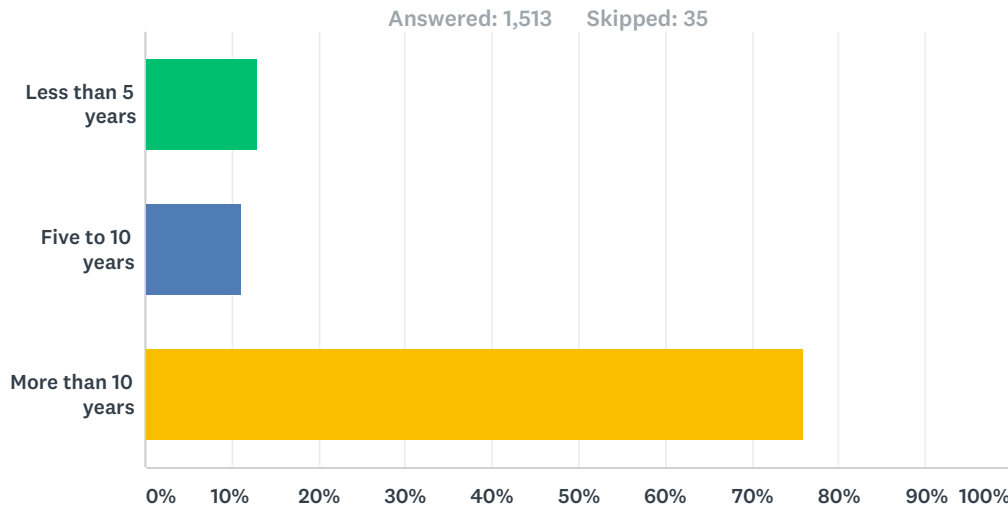


# Q1 Do you presently receive a monthly bill from Las Cruces Utilities (LCU)?



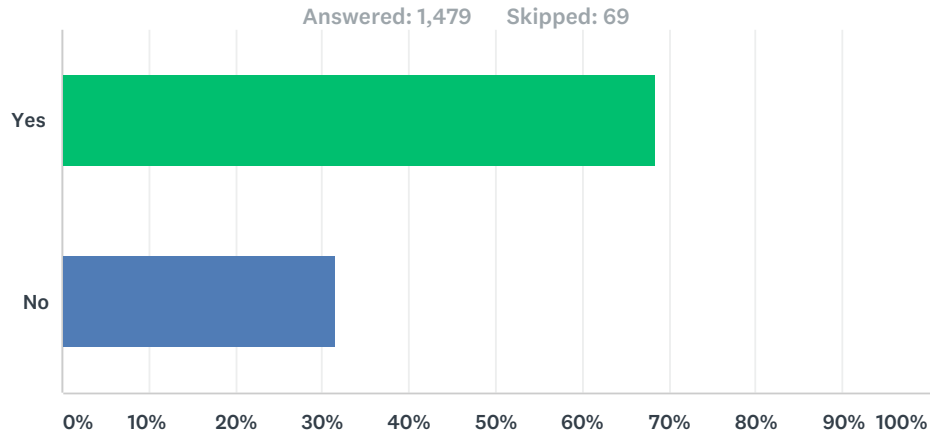
Answer Choices	Responses
Yes	97.12% 1,350
No	2.88% 40
Total	1,390

## Q2 How long have you lived in Las Cruces, NM?



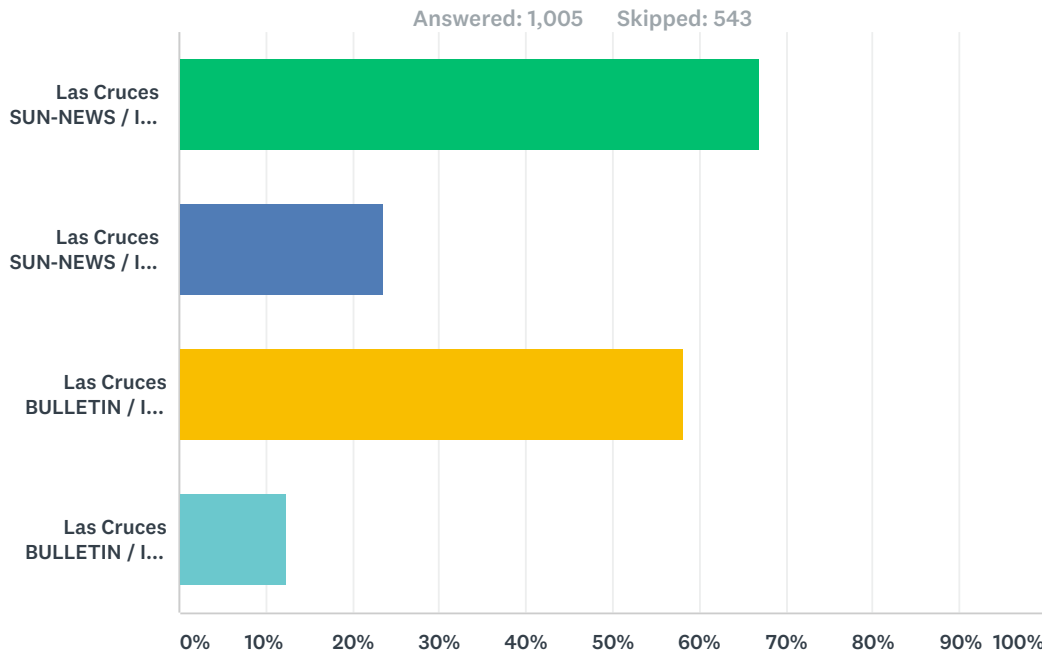
Answer Choices	Responses
Less than 5 years	13.02% 197
Five to 10 years	11.10% 168
More than 10 years	75.88% 1,148
Total	1,513

### Q3 Do you read a local newspaper?



Answer Choices	Responses
Yes	68.49% 1,013
No	31.51% 466
Total	1,479

# Q4 If you answered YES to reading a local newspaper... which paper? Do you read it online or in print?



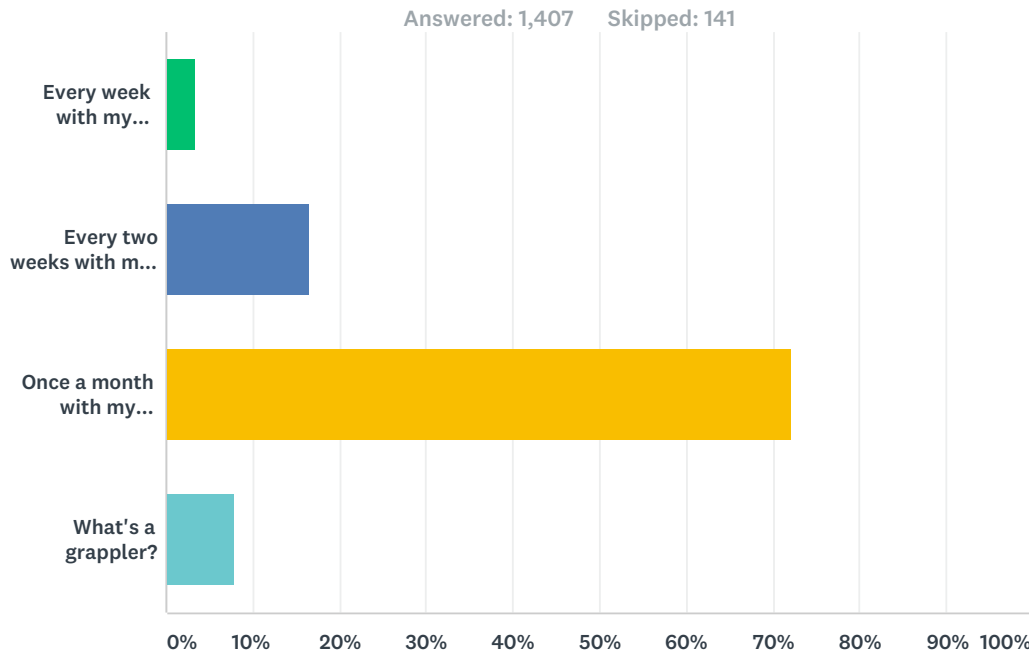
Answer Choices	Responses
Las Cruces SUN-NEWS / I read the print version	66.97% 673
Las Cruces SUN-NEWS / I read the online version	23.68% 238
Las Cruces BULLETIN / I read the print version	58.21% 585
Las Cruces BULLETIN / I read the online version	12.24% 123
Total Respondents: 1,005	

#	Other (please specify)	Date
1	Sometimes Bulletin	6/8/2017 3:23 PM
2	Albuquerque Journal	6/8/2017 3:20 PM
3	INC Desert Exposure	6/8/2017 3:17 PM
4	El Paso Times	6/8/2017 2:46 PM
5	NM Politics.net	6/7/2017 1:07 PM
6	Listen to 1450 AM Radio	6/7/2017 12:29 PM
7	paper newspaper	5/30/2017 2:34 PM
8	ALBQ JOURNAL	5/18/2017 8:50 AM
9	Albuquerque Journal	5/18/2017 8:26 AM
10	El Paso Times	5/16/2017 9:50 AM
11	Dr. way News	5/15/2017 4:25 PM
12	delivered to my house	5/15/2017 4:09 PM
13	print only	5/15/2017 3:54 PM
14	The Ink	5/15/2017 1:51 PM

15	Las Cruces Newspaper	5/15/2017 1:46 PM
16	Fox Internet news headlines NBC	5/12/2017 8:59 AM
17	Wall Street Journal	5/12/2017 8:45 AM
18	ABQ Journal	5/11/2017 3:49 PM
19	Hidalgo County Herald	5/11/2017 3:42 PM
20	Albuquerque Journal	5/11/2017 3:23 PM
21	Las Cruces Sun News Delivered	5/11/2017 2:36 PM
22	Albuquerque Journal	5/11/2017 1:43 PM
23	Delivered	5/11/2017 1:38 PM
24	El Paso Times	5/11/2017 1:34 PM
25	Las Cruces Sun News delivered	5/11/2017 11:38 AM
26	The one that comes to my house	5/11/2017 11:37 AM
27	Desert Exposure/ Creen Fire times	5/11/2017 11:14 AM
28	home delivery	5/11/2017 11:13 AM
29	WSG	5/11/2017 10:53 AM
30	Albuquerque Journal	5/3/2017 4:14 PM
31	paper.	5/3/2017 4:02 PM
32	USA Today	5/3/2017 3:54 PM
33	Paper is thorwn everyday.	5/3/2017 3:53 PM
34	Bulletin from newstand.	5/3/2017 3:28 PM
35	at work	5/3/2017 3:25 PM
36	El Paso Times	5/3/2017 3:20 PM
37	Sun-news on Twitter	5/3/2017 3:07 PM
38	Las Cruces Sun News deteriorating	5/3/2017 2:44 PM
39	usa today	5/3/2017 2:13 PM
40	Sunday only of Sun-News	5/2/2017 4:25 PM
41	El Paso	5/2/2017 4:21 PM
42	Sunday only.	5/2/2017 4:18 PM
43	Sun News Edition.	5/2/2017 11:29 AM
44	El Paso Times (print)	5/2/2017 10:47 AM
45	Wall St. Journal	4/28/2017 3:43 PM
46	Alburquerque Journal	4/28/2017 3:35 PM
47	Sometimes	4/28/2017 1:27 PM
48	Google News	4/28/2017 10:22 AM
49	ABQ Journal	4/28/2017 9:12 AM
50	The Ink paper	4/28/2017 9:11 AM
51	El Paso Times	4/27/2017 4:42 PM
52	LCSN too biased. Abq Journal they print the news not the editors opinion like the LCSN does. A newspaper should print the news not the opinion of the person in charge of paper.	4/27/2017 4:18 PM
53	Albuquerque Journal.	4/27/2017 3:59 PM
54	Albuquerque Journal	4/27/2017 3:48 PM

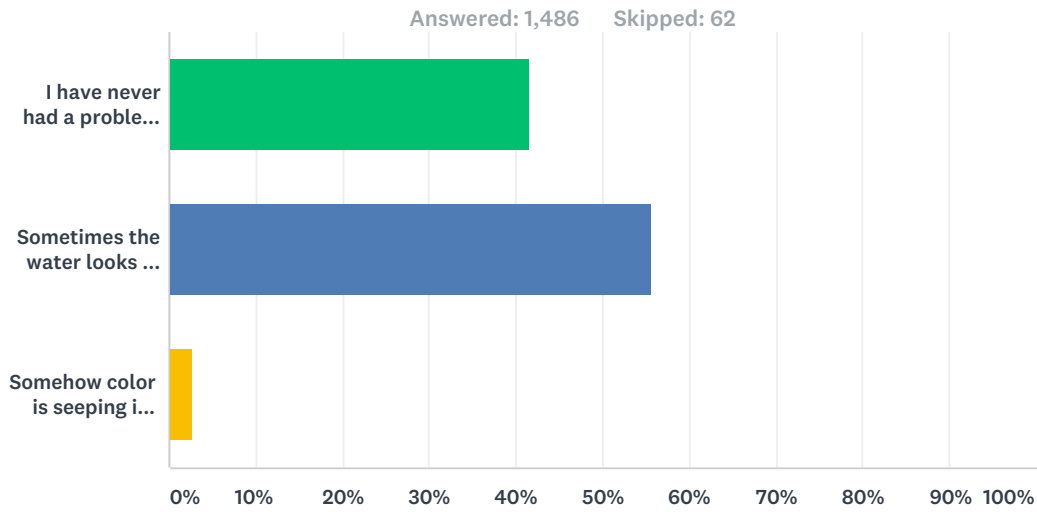
55	NY Times, The Guardian	4/27/2017 1:00 PM
56	Internet	4/27/2017 12:54 PM
57	Sunday Sun News purchase	4/27/2017 12:32 PM
58	Bulletin sometimes	4/27/2017 12:28 PM
59	El Paso	4/27/2017 12:22 PM
60	Home delivery	4/27/2017 12:14 PM
61	My paper is delivered.	4/26/2017 4:10 PM
62	Sun News Sucks!	4/26/2017 3:44 PM
63	LCSN Sunday Edition	4/26/2017 3:23 PM
64	El Paso Times	4/26/2017 3:15 PM
65	ABQ Journal	4/25/2017 4:26 PM
66	ABQ Journal	4/25/2017 10:40 AM
67	NY Times/Washington Post/LA Times	4/25/2017 10:34 AM
68	Not all the time / I was born here	4/24/2017 12:31 PM
69	ABQ Journal	4/24/2017 12:03 PM
70	ABQ Journal Print	4/24/2017 11:02 AM
71	Buy newspaper sometimes.	4/11/2017 4:44 PM
72	Albuquerque Journal	4/11/2017 4:31 PM
73	Facebook	4/5/2017 4:38 PM
74	LC Sun News Instagram	4/5/2017 4:08 PM
75	Delivered.	4/4/2017 3:50 PM
76	All of the above.	4/4/2017 2:18 PM
77	facebook and twitter articles only	3/31/2017 4:59 PM

## Q5 How often does the GRAPPLER pick up large items at your curb that are too big for your trash bin?



Answer Choices	Responses
Every week with my curbside trash pickup	3.41% 48
Every two weeks with my curbside recycling service	16.56% 233
Once a month with my curbside trash pickup	72.14% 1,015
What's a grappler?	7.89% 111
<b>Total</b>	<b>1,407</b>

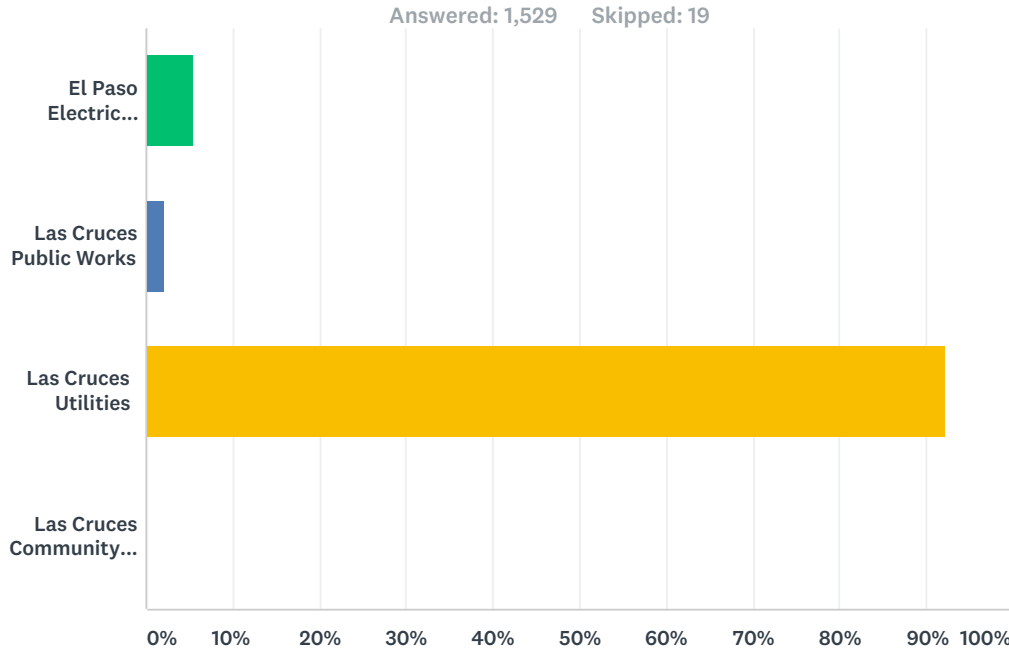
## Q6 Do you know why discolored (red) water occasionally flows from the tap in your home?



Answer Choices	Responses	
I have never had a problem with discolored or "red" water	41.72%	620
Sometimes the water looks red because of naturally occurring minerals in our aquifers	55.59%	826
Somehow color is seeping into my water	2.69%	40
<b>Total</b>		<b>1,486</b>

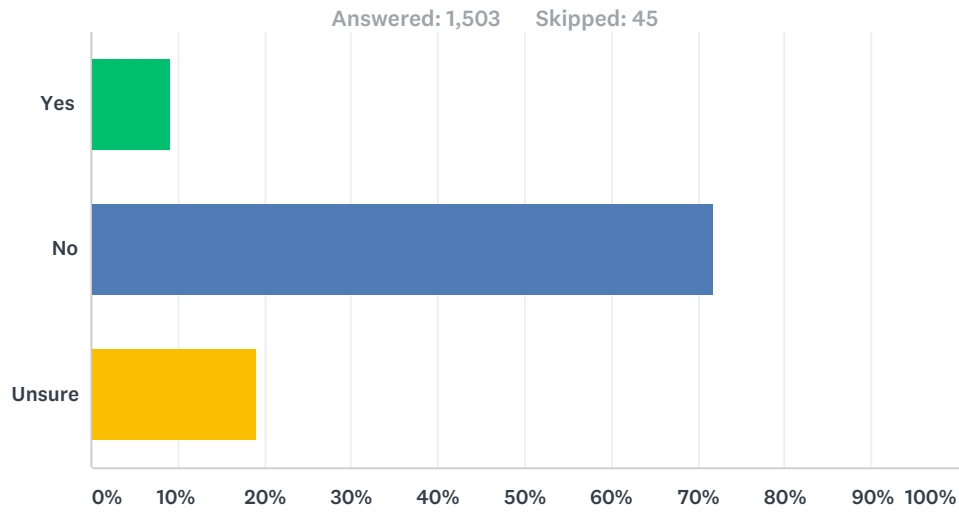


# Q7 Can you name the City Department that provides your home or business with gas, water, wastewater, and solid waste services?



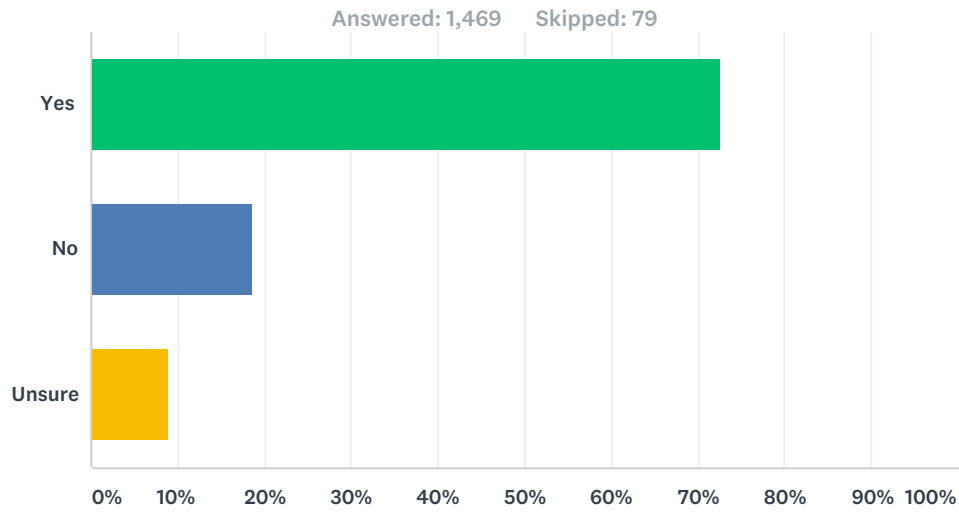
Answer Choices	Responses
El Paso Electric Company	5.43% 83
Las Cruces Public Works	2.16% 33
Las Cruces Utilities	92.28% 1,411
Las Cruces Community Development	0.13% 2
<b>Total</b>	<b>1,529</b>

## Q8 Do your property taxes pay for the utilities services you receive every month?



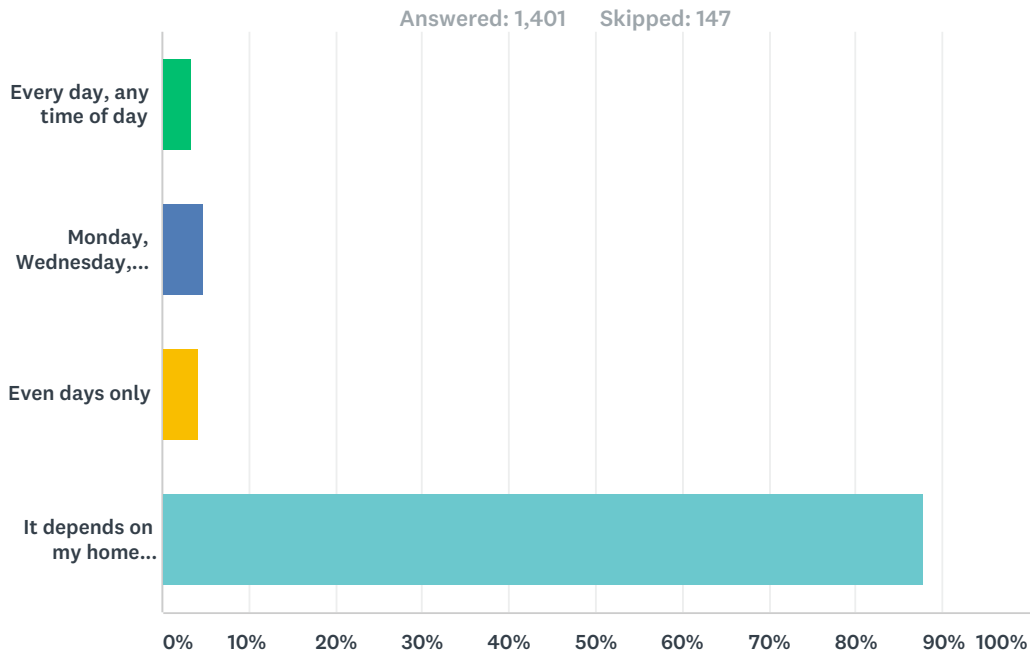
Answer Choices	Responses
Yes	9.12% 137
No	71.79% 1,079
Unsure	19.10% 287
Total	1,503

# Q9 Do you know to call Customer Service at 541-2111 to get a replacement trash container if your trash container is damaged?



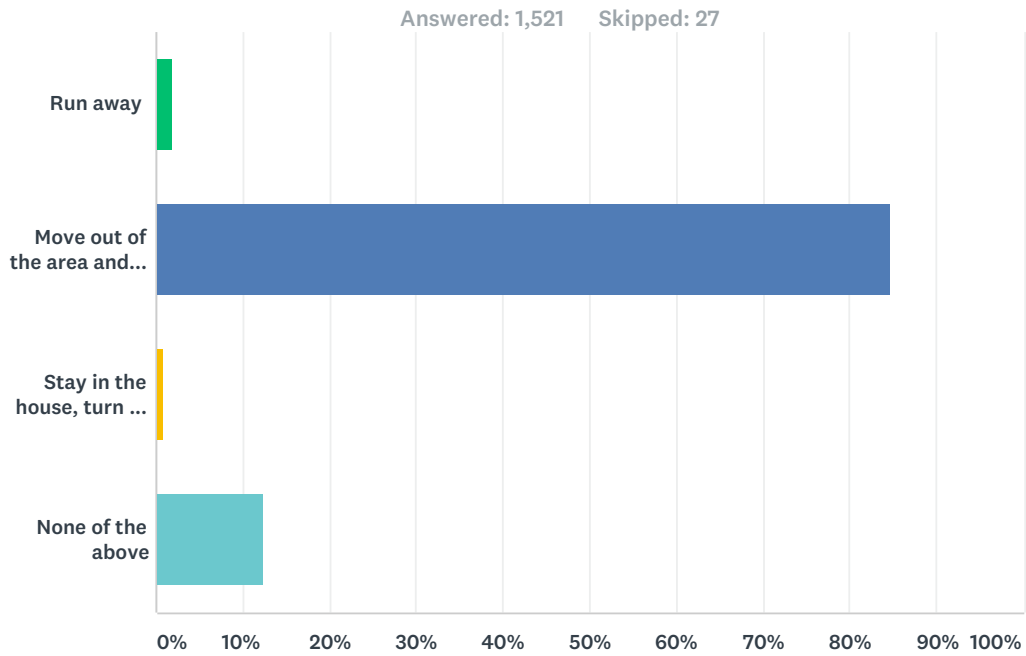
Answer Choices	Responses
Yes	<b>72.50%</b> 1,065
No	<b>18.58%</b> 273
Unsure	<b>8.92%</b> 131
<b>Total</b>	<b>1,469</b>

# Q10 Do you know what days you can water your lawn?



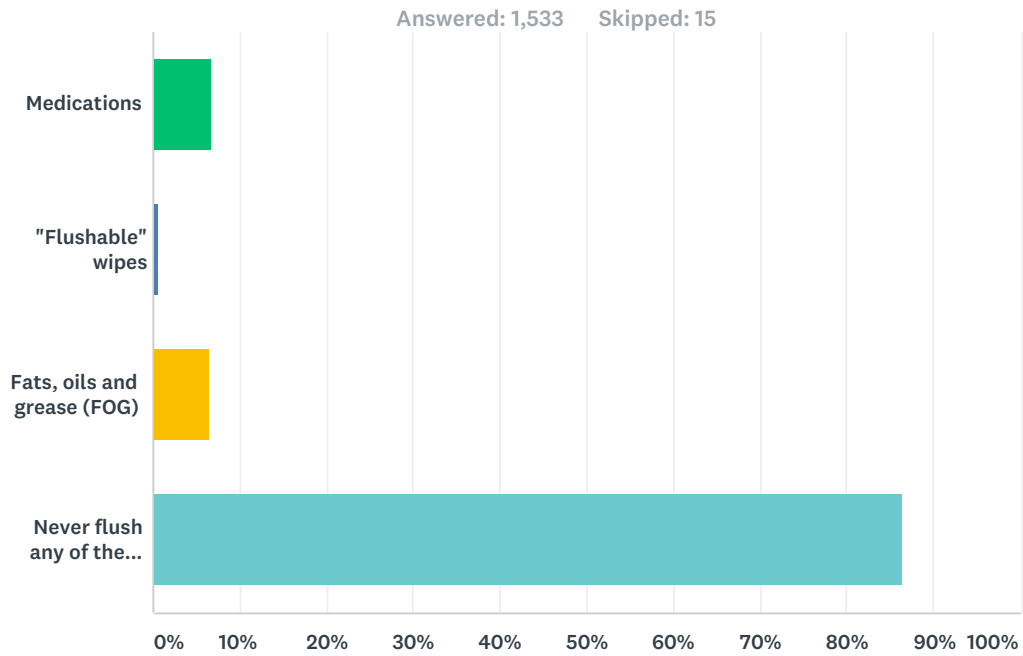
Answer Choices	Responses
Every day, any time of day	3.35% 47
Monday, Wednesday, Friday	4.71% 66
Even days only	4.14% 58
It depends on my home address: even days or odd days (except Mondays)	87.79% 1,230
<b>Total</b>	<b>1,401</b>

# Q11 What should you do if you smell gas inside or outside your home?



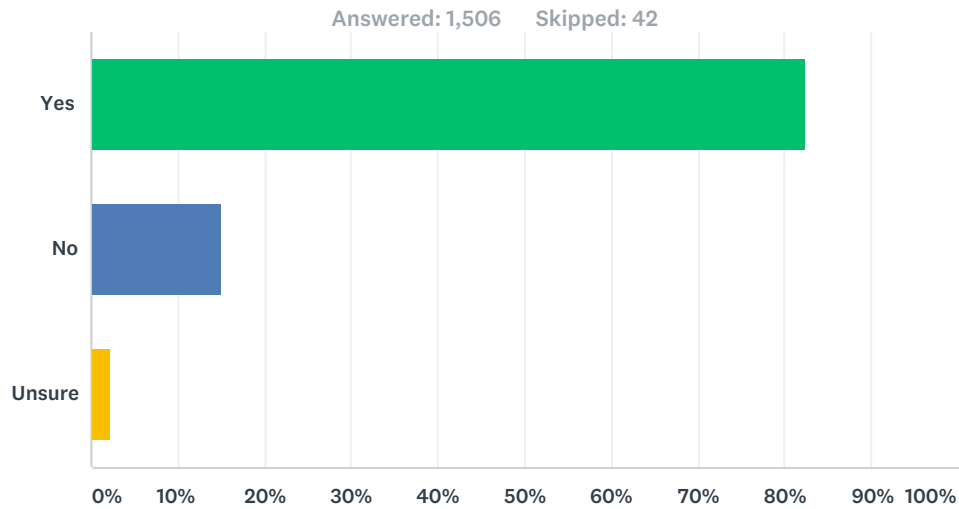
Answer Choices	Responses
Run away	1.97% 30
Move out of the area and then call 24-hour Emergency Dispatch at 526-0500	84.75% 1,289
Stay in the house, turn the lights on and off, and call 526-0500	0.92% 14
None of the above	12.36% 188
<b>Total</b>	<b>1,521</b>

# Q12 Do you know what you should NOT FLUSH down your sink drain or toilet?



Answer Choices	Responses
Medications	6.65% 102
"Flushable" wipes	0.59% 9
Fats, oils and grease (FOG)	6.39% 98
Never flush any of the above items down the toilet or down the drain	86.37% 1,324
<b>Total</b>	<b>1,533</b>

### Q13 Do you feel Las Cruces water is safe to drink?



Answer Choices	Responses
Yes	82.47% 1,242
No	15.14% 228
Unsure	2.39% 36
Total	1,506

## Q14 If you think Las Cruces water is unsafe, what are your concerns about our water?

Answered: 342 Skipped: 1,206

#	Responses	Date
1	Yucky brown, we use Moongate.	6/15/2017 9:52 AM
2	Tastes bad	6/9/2017 10:10 AM
3	Excess safe mineral counts e.g copper, despite your reports.	6/9/2017 9:46 AM
4	Sometimes it has an off taste	6/9/2017 9:42 AM
5	Tastes Bad	6/8/2017 3:38 PM
6	Like Jornada water better	6/8/2017 3:23 PM
7	I feel it might be contaminated	6/8/2017 3:15 PM
8	Tastes bad, sometimes has unclear color, sometimes has smell	6/8/2017 3:14 PM
9	Flouride	6/8/2017 2:42 PM
10	Too much chlorine in the water	6/8/2017 2:38 PM
11	But we still go buy purified water for drinking, it tastes better	6/8/2017 2:28 PM
12	Taste, Appearance, Healthiness	6/8/2017 10:50 AM
13	Taste, Toxins, Filtering, Purity	6/8/2017 10:43 AM
14	I use a filter on tap	6/8/2017 10:36 AM
15	Things you cant filter like medications and pesticides, herbicides etc	6/8/2017 10:32 AM
16	Taste makes me sick to my stomach if I drink it	6/7/2017 1:19 PM
17	I guess it is because you all say so. This survey makes me think you all think LC residents are stupid.	6/7/2017 1:07 PM
18	Safe but doesnt taste great (but not as bad as some)	6/7/2017 1:03 PM
19	It smells like rotten eggs	6/7/2017 12:53 PM
20	But we buy drinking water for better taste and purity	6/7/2017 12:44 PM
21	Its too hard, too many minerals	6/7/2017 12:30 PM
22	Safe but unpleasant sometimes, e.g sulfur, red water	6/7/2017 12:20 PM
23	Eliminate the chlorine and the floride	6/7/2017 11:54 AM
24	Sulfur Bad!	6/7/2017 11:36 AM
25	Only drink bottled water, but do use tap water for cooking.	6/7/2017 11:33 AM
26	I never drink any tap water.	6/7/2017 11:29 AM
27	Tastes terrible!	6/7/2017 11:28 AM
28	LCU does a great job. Thank You!	6/5/2017 8:29 AM
29	Water comes out black times	6/5/2017 8:23 AM
30	Arsenic, metal disposed medicines including prescribed	5/31/2017 9:12 AM
31	Flavor and discoloration other than "red water"	5/31/2017 9:10 AM
32	too much mineral content, build up and erodes everything, very hard H2O	5/31/2017 9:06 AM
33	Not sure so we use/have a filter system in our refirgator	5/30/2017 2:28 PM
34	Hard water, I dont trust what is coming out of the tab	5/24/2017 11:10 AM
35	High Sodium, bad taste	5/24/2017 11:04 AM



36	Sort of, I taste chlorine and minerals much of the time	5/24/2017 10:59 AM
37	Chemicals	5/24/2017 10:58 AM
38	Safe but not pure, tastes bad	5/19/2017 3:55 PM
39	But we have a water softner and a filter	5/18/2017 2:29 PM
40	Taste Bad	5/18/2017 1:48 PM
41	It taste like there is a bunch of chlorine	5/18/2017 1:42 PM
42	Trust factor of water dept. Do you drink discolored water?	5/18/2017 1:22 PM
43	Fluoride in the water. To much Iron "Red Water"	5/18/2017 1:18 PM
44	safe yes- taste not always good	5/18/2017 9:19 AM
45	except when its brown and its been brown lately	5/18/2017 9:14 AM
46	Disolved solids yet you spent millions on a gray water plant for golf course and developers.	5/18/2017 9:12 AM
47	MY WATER IS BLACK, PLUS RUST	5/18/2017 8:59 AM
48	BAD TASTE	5/18/2017 8:55 AM
49	HAS A SMELL TO IT	5/18/2017 8:53 AM
50	PREVIOUS JORNADA CUSTOMER SO NO	5/18/2017 8:50 AM
51	May not be completely free of bacteria	5/18/2017 8:33 AM
52	No other place for comments, so here is mine: I didn't even know about this survey until receiving it with my utilities statement. No info on the paper copy as to how to complete it online. For best survey results, you need to make the return postage free AND offer how to complete it online.	5/17/2017 5:51 PM
53	I have a filter for drinking	5/17/2017 1:57 PM
54	Dont know if safe to drink, I dont drink it because of taste	5/17/2017 1:31 PM
55	Taste really lousy	5/16/2017 10:32 AM
56	Medications being flushed	5/16/2017 10:06 AM
57	all of the minerals in it. our filters look awful when we change them	5/16/2017 9:57 AM
58	The water smell age of pipesin LC and the effect of the drought on H2O supplies	5/16/2017 9:53 AM
59	Use a Brita filter pitcher	5/16/2017 9:49 AM
60	Too much calcite	5/16/2017 9:48 AM
61	Do you drink it? or do you drink bottled H2O	5/16/2017 9:46 AM
62	To much FE, tastes so bad,	5/16/2017 9:43 AM
63	Bad Taste	5/16/2017 9:10 AM
64	Tastes like chlorine	5/15/2017 4:57 PM
65	I do buy bottled water to drink, but I make tea and coffee out of LC water	5/15/2017 4:51 PM
66	red crap and odor	5/15/2017 4:45 PM
67	I have a whole house filter that I change ever 3 months, the sediments in it concern me.	5/15/2017 4:43 PM
68	Taste	5/15/2017 4:38 PM
69	Too hard, we have a water softner	5/15/2017 4:36 PM
70	I have Moongate	5/15/2017 4:34 PM
71	Sometimes it tastes very strongly like hydrogen peroxide	5/15/2017 4:33 PM
72	It tastes awful	5/15/2017 4:29 PM
73	Kidney Stones	5/15/2017 4:25 PM
74	I never drink tap water	5/15/2017 4:13 PM

75	Chlorine and where it comes in from	5/15/2017 4:09 PM
76	smells and tastes strange	5/15/2017 3:49 PM
77	Contaminated Water	5/15/2017 3:48 PM
78	It tastes terrible	5/15/2017 3:44 PM
79	Not really too many contaminants in the aquifers	5/15/2017 3:43 PM
80	It doesnt taste good	5/15/2017 3:37 PM
81	Uranium?	5/15/2017 2:04 PM
82	Dont like it	5/15/2017 2:02 PM
83	Purefying Chemicals cause allergic/ sensitivity reactions	5/15/2017 1:51 PM
84	The water tastes different. It has a odd taste when I drink it	5/15/2017 1:46 PM
85	It tastes terrible	5/15/2017 1:45 PM
86	I drink it everyday and lots of it	5/15/2017 1:37 PM
87	Taste and Smell	5/12/2017 1:48 PM
88	Off putting smell and sediment particles visible	5/12/2017 1:44 PM
89	we actually have moongate H2O	5/12/2017 1:38 PM
90	Taste	5/12/2017 1:27 PM
91	smells like chlorine	5/12/2017 1:24 PM
92	too many minerals	5/12/2017 1:18 PM
93	Have filter on water for drinking.	5/12/2017 1:14 PM
94	We have reverse osmosis	5/12/2017 9:00 AM
95	Less H2O availability and higher costs, decreasing aquifers and contaminations	5/12/2017 8:59 AM
96	smelly water	5/12/2017 8:53 AM
97	Water is too hard- had to be softened and filtered before drinkable	5/12/2017 8:44 AM
98	I dont get LC water	5/12/2017 8:41 AM
99	My water is too often black- especially after it sits for a while in pipes	5/11/2017 4:45 PM
100	However I use a filter	5/11/2017 4:40 PM
101	I filter it to remove any contaminants	5/11/2017 4:38 PM
102	water is safe but many impurities	5/11/2017 4:36 PM
103	If filtered	5/11/2017 4:32 PM
104	It has Flouride and other substances in it	5/11/2017 4:29 PM
105	Taste is Funny	5/11/2017 4:24 PM
106	Dont know, new to city water. Lots of red water	5/11/2017 4:23 PM
107	prefer filter	5/11/2017 4:17 PM
108	Taste and Discoloration	5/11/2017 4:16 PM
109	Not unless I use a filter- harmful	5/11/2017 4:13 PM
110	Too Much naturally occurring arsenic	5/11/2017 3:59 PM
111	Chlorine	5/11/2017 3:54 PM
112	Much to hard, it tastes bad	5/11/2017 3:53 PM
113	It tastes horrible	5/11/2017 3:52 PM
114	I boil it first, to make sure	5/11/2017 3:50 PM
115	The Water is hard	5/11/2017 3:44 PM

116	Old Jornada water only safe one	5/11/2017 3:38 PM
117	Might be safe but the water tastes terrible. I drink bottled water!	5/11/2017 3:33 PM
118	It stinks like rotten eggs- we drink bottled water only	5/11/2017 2:43 PM
119	It taste as if inorganic chemicals, possibly should not be in the water	5/11/2017 2:37 PM
120	No information	5/11/2017 2:16 PM
121	Heavy on the chlorine	5/11/2017 1:58 PM
122	foul taste- yuck	5/11/2017 1:55 PM
123	Have water softner and reverse osmosis	5/11/2017 1:40 PM
124	too many minerals that can cause kidney or other stones-too hard and what about radio activity?	5/11/2017 1:30 PM
125	Tastes bad though	5/11/2017 1:20 PM
126	less regulation from FDA poor treatment, poor standards,	5/11/2017 11:53 AM
127	Hard Water deposits spots on clothes etc.	5/11/2017 11:48 AM
128	Smell and Taste	5/11/2017 11:46 AM
129	Appears Polluted	5/11/2017 11:45 AM
130	I filter all H2O	5/11/2017 11:34 AM
131	not sure	5/11/2017 11:33 AM
132	But we drink filtered water	5/11/2017 11:32 AM
133	how long will an adequate supply be available planet earth is finite	5/11/2017 11:29 AM
134	possible contamination, chemicals, pesticides	5/11/2017 11:26 AM
135	sometimes its cloudy it seems unpure	5/11/2017 11:11 AM
136	dont know whats in it we drink bottled water	5/11/2017 11:08 AM
137	not pure	5/11/2017 11:06 AM
138	I use filter	5/11/2017 11:05 AM
139	Can Cause health Problems very hard water, look what it does to your toilet or sink , I even filter the dogs water	5/11/2017 10:52 AM
140	arsenic, lead and heavy metals at city/ state acceptable levels	5/11/2017 10:48 AM
141	sometimes water tastes like plastic	5/11/2017 10:46 AM
142	But we still drink bottled water or from the fridge with a fitler	5/11/2017 10:42 AM
143	Taste horrid but safe	5/10/2017 9:35 AM
144	taste	5/9/2017 12:45 PM
145	Chemicals	5/9/2017 12:41 PM
146	I got Kidney stones for living here for 1 year	5/9/2017 12:39 PM
147	heavy water	5/9/2017 12:31 PM
148	it has floride	5/9/2017 11:00 AM
149	Too many chemicals, taste like it too	5/9/2017 10:58 AM
150	not sure we are told it is but still not sure	5/9/2017 10:55 AM
151	Funny taste, Cloudy look	5/9/2017 10:40 AM
152	heavy chlorine and taste. also heavy white residue on everything	5/9/2017 10:19 AM
153	high level of carrosive minerals- calcium, lime, also strong chlorine odor	5/9/2017 10:17 AM
154	I just moved here	5/9/2017 9:57 AM

155	high levels of metal	5/8/2017 4:02 PM
156	Something wrong with the color and it ruined my sinks etc.	5/8/2017 3:52 PM
157	Chemicals	5/8/2017 3:45 PM
158	Too much minerals in it	5/8/2017 3:44 PM
159	we use a filter to help remove impurities	5/8/2017 3:42 PM
160	However, I do use Brita filters to improve the taste.	5/3/2017 4:55 PM
161	Too many minerals affecting taste	5/3/2017 4:52 PM
162	We have hard water.	5/3/2017 4:12 PM
163	Arcenic.	5/3/2017 4:10 PM
164	Flouride added to make people stupid proven it is not for your teeth!	5/3/2017 4:09 PM
165	The city does not operate to the United States Government Laws.	5/3/2017 4:08 PM
166	I sure hope so!	5/3/2017 3:54 PM
167	Discoloration and smell!	5/3/2017 3:51 PM
168	It smells and tastes like chlorine.	5/3/2017 3:49 PM
169	Tastes awful.	5/3/2017 3:40 PM
170	Not enough - Too many people moving in from other states	5/3/2017 3:27 PM
171	water tasting bad	5/3/2017 3:25 PM
172	But it contains too much chlorine.	5/3/2017 3:24 PM
173	Chlorine.	5/3/2017 3:22 PM
174	We did have Jornada water which was good. Waiting to see about Las Cruces.	5/3/2017 3:21 PM
175	We get bottled water anyway	5/3/2017 3:20 PM
176	Our water comes out black at times and gets our soft water filter black.	5/3/2017 3:19 PM
177	Water lines break in our neighborhood very frequently! The risk of giant/small sinkholes is very concerning to residents in this neighborhood!	5/3/2017 3:07 PM
178	Customer also marked Medications for #12	5/3/2017 3:03 PM
179	Different wells smells often	5/3/2017 2:44 PM
180	Too many chemicals	5/3/2017 2:35 PM
181	I have had a couple loads of laundry turn pink, a white jacket, underclothes etc...all ruined!	5/3/2017 2:31 PM
182	Barley	5/3/2017 2:29 PM
183	Is it?	5/3/2017 2:28 PM
184	Not w/o a filter	5/3/2017 2:28 PM
185	It tastes awful	5/3/2017 2:22 PM
186	not a good taste	5/3/2017 2:15 PM
187	Customer also marked Medications for #12	5/3/2017 2:13 PM
188	?	5/3/2017 12:54 PM
189	Customer also marked Medications for #12	5/3/2017 12:49 PM
190	I either buy or filter my own water	5/3/2017 12:44 PM
191	Our supply is not sustainable without impacting agriculture	5/3/2017 12:42 PM
192	only Jornada water	5/3/2017 12:41 PM
193	We have Dona Ana Water.	5/2/2017 4:55 PM
194	Flouride	5/2/2017 4:48 PM

195	Not sure. I use it for cooking but buy water for drinking.	5/2/2017 4:29 PM
196	Taste	5/2/2017 4:26 PM
197	Don't like the taste, so we use a filter pitcher for drinking.	5/2/2017 4:25 PM
198	We drink water bottles, got used to that.	5/2/2017 4:21 PM
199	Chlorine smell. Yes, I know kills bacteria, I filter it with carbon under sink.	5/2/2017 4:18 PM
200	Why should I be concerned, should I be?	5/2/2017 11:31 AM
201	Toxic.	5/2/2017 11:29 AM
202	Chlorine is very strong.	5/2/2017 10:50 AM
203	But hte water quality report is only as good as hte integrity of the personnel who run the tests and take their jobs seriously.	5/2/2017 10:49 AM
204	Our bill increased considerably after the city took over form Jornada Water.	5/2/2017 10:47 AM
205	Why should I be concerned? Should I?	4/28/2017 3:52 PM
206	Ours seems good for years.	4/28/2017 3:48 PM
207	Sometimes the water stinks. Smells are produced by bacteria. How much bacteria is in the water?	4/28/2017 3:37 PM
208	Need to answer phone	4/28/2017 3:02 PM
209	I am former Jornada Water customer and I very much appreciate the switch to LCU!!	4/28/2017 1:44 PM
210	Lead & Arsenic	4/28/2017 1:25 PM
211	Smells & tastes bad. we buy bottled water	4/28/2017 11:03 AM
212	Please remove flourides. Please read and watch <a href="http://www.globalhealingcenter.com/natural-health/flouride-poison-on-tap-documentary">http://www.globalhealingcenter.com/natural-health/flouride-poison-on-tap-documentary</a> Please watch <a href="https://www.facebook.com/flouridfreecertificationcouncil/videos/586097334914916">https://www.facebook.com/flouridfreecertificationcouncil/videos/586097334914916</a> Please read <a href="http://www.globalhealingcenter.com/natural-health/9-shocking-dangers-of-flouride/?gclid=CPC1nquarNMCFQ5xfgodZnMNNQ">http://www.globalhealingcenter.com/natural-health/9-shocking-dangers-of-flouride/?gclid=CPC1nquarNMCFQ5xfgodZnMNNQ</a>	4/28/2017 11:02 AM
213	It plugs up my pipes & filters	4/28/2017 10:58 AM
214	But I have reverse osmosis system. You need to consider difference if any between city & county	4/28/2017 10:54 AM
215	Weird Taste	4/28/2017 10:19 AM
216	Hell No Turds - Fish Feces	4/28/2017 10:12 AM
217	Unsure I use filters	4/27/2017 4:55 PM
218	Or I used to when privately owned!!	4/27/2017 4:52 PM
219	unanswered questions are N/A - I live in county	4/27/2017 4:51 PM
220	i can walk on it. "Residue" on faucets is pitch black. i use as little inside my home as is humanly possible. Do not allow my dogs to drink the water either. The water here is my only complaint!!! But since water is necessary for life, it's a BIG complaint!!!	4/27/2017 4:50 PM
221	#10 poorly worded	4/27/2017 4:48 PM
222	No lawn or city trash service - live in trails west	4/27/2017 4:41 PM
223	No trash service	4/27/2017 4:36 PM
224	Water frequently dirty & unusable Customer also marked Medications for #12	4/27/2017 4:34 PM
225	also answered Run away for #11	4/27/2017 4:33 PM
226	Call 911 for question 11	4/27/2017 4:28 PM
227	Chlorine	4/27/2017 4:27 PM
228	Use filtered. Colored water never know when it is going to turn brown. Customer says they don't water and let their lawn die to save water and work	4/27/2017 4:18 PM
229	I live in CO.	4/27/2017 3:57 PM

230	Most of the time.	4/27/2017 3:49 PM
231	Tastes funny.	4/27/2017 3:41 PM
232	I just prefer filter & boil all my drinking and cooking water to be safe.	4/27/2017 3:36 PM
233	I just moved here and want to do more research.	4/27/2017 3:35 PM
234	Does not apply, we have Moongate Water.	4/27/2017 3:16 PM
235	Too much chemical floride.	4/27/2017 3:15 PM
236	Smells.	4/27/2017 3:03 PM
237	Possible unsafe levels of things like arsenic, etc.	4/27/2017 3:01 PM
238	Don't like the taste	4/27/2017 12:58 PM
239	Tastes like chemicals	4/27/2017 12:57 PM
240	Too much calcium? Customer has live in CLC for 90+ years	4/27/2017 12:54 PM
241	Mostly yes - ? Lead	4/27/2017 12:45 PM
242	Customer wrote 10AM - 6PM for # 9	4/27/2017 12:33 PM
243	There is sand in our water	4/27/2017 12:30 PM
244	Don't know, we buy water bottle	4/27/2017 12:30 PM
245	Bad taste, very chlorinated. I use Brita filter pitchers for cooking & drinking. Also use bottled water. I live in Encantada Park, we do not have door to door garbage pickup	4/27/2017 12:28 PM
246	Sometimes not clear and smell like sewer	4/27/2017 12:15 PM
247	Leakage of minerals in pipes	4/27/2017 12:13 PM
248	Too many added chemicals. Needs just refeeso osmos only	4/27/2017 12:10 PM
249	Chlorine	4/26/2017 4:58 PM
250	Taste hardness	4/26/2017 4:55 PM
251	It tastes bad, too many particles in water, and clogs my faucets.	4/26/2017 4:32 PM
252	I am on Moongate water and I like it!	4/26/2017 3:57 PM
253	Sometimes smells	4/26/2017 3:50 PM
254	Bad taste	4/26/2017 3:49 PM
255	Contaninated pipes in my neighborhood - storage tank already shut down for same contamination but you already know this. Triviz & Griggs	4/26/2017 3:46 PM
256	Yes but red water has ruined many of my clothes in the washing machine	4/26/2017 3:44 PM
257	Natural and human contaminants.	4/26/2017 3:33 PM
258	Jornada, now City, awful. Many harsh minerals cause stains and faucets to clog/break! Wells need cleaning and or replacement.	4/26/2017 3:31 PM
259	But I use 5 gallon water bottles	4/26/2017 3:29 PM
260	But, crescent water has much calcium? Build-up water heaters and inside fixtures ruin often.	4/26/2017 3:28 PM
261	Redwater can't be safe.	4/26/2017 3:24 PM
262	Marked NO for #10	4/26/2017 3:22 PM
263	Customer also marked Medications for #12	4/26/2017 3:15 PM
264	Lead.	4/26/2017 3:13 PM
265	I buy bottled water. Did not know answer for 10 and 5	4/26/2017 3:12 PM
266	Sometimes not knowing when there is waterline leak or flushing is occuring, then you get "red, brown, or black" water. Especially during the weekday, middle of the afternoon.	4/26/2017 2:19 PM
267	However, I don't drink it. I don't like the taste.	4/26/2017 2:12 PM

268	Does not know why water is red	4/25/2017 4:32 PM
269	I feel better to have additional filters for drinking water.	4/25/2017 4:27 PM
270	Flouride added chemicals.	4/25/2017 3:54 PM
271	Sandy, Black	4/25/2017 3:48 PM
272	I see what it does to dishes.	4/25/2017 3:48 PM
273	N/a	4/25/2017 11:35 AM
274	Not safe! Too many minerals, too hard, taste really bad, smelly. Also does not know when Grappler comes	4/25/2017 11:03 AM
275	It may be safe but taste is very bad	4/25/2017 10:59 AM
276	Taste of the water	4/25/2017 10:55 AM
277	Too many heavy minerals, foul smell	4/25/2017 10:51 AM
278	Customer also marked Medications for #12	4/25/2017 10:48 AM
279	Custoemr also marked a. for #12	4/25/2017 10:44 AM
280	We do have bacterial iron in our pipes occasionally (black slime)	4/25/2017 10:31 AM
281	However, I use a Brita filter	4/25/2017 10:16 AM
282	Customer noted that property taxes pay for their gas services	4/25/2017 10:11 AM
283	Black color in water heater	4/25/2017 10:06 AM
284	Calcium and other mineral deposits	4/25/2017 10:05 AM
285	Doesn't taste good but I think it's safe	4/25/2017 9:55 AM
286	Full of garbage, unsafe, unpalatable, BS	4/25/2017 9:51 AM
287	Flourides	4/25/2017 9:35 AM
288	The chlorine and chemicals in water.	4/24/2017 4:11 PM
289	Too hard - way too many magnesium. Don't want hard water deposits building up in my arteries and veins.	4/24/2017 4:03 PM
290	Too many minerals, tastes odd.	4/24/2017 4:01 PM
291	Too many minerals.	4/24/2017 3:54 PM
292	I still filter, mostly for flavor.	4/24/2017 3:51 PM
293	Tastes weird and sometimes dirty.	4/24/2017 2:43 PM
294	I got the environmetal report and it was not good. Nearby defunct gas stations and dry cleaners in the Alameda District leaked chemicals into groundwater. Customer also stated #5 This is not the only reason. Also city water main work causes this (Red water) to heppen quite often	4/24/2017 12:38 PM
295	High in metal content. Customer also marked NO for #9 and El Paso Electric for #4	4/24/2017 12:29 PM
296	Customer answered # 11 with "Would go online to find correct #"	4/24/2017 12:09 PM
297	We filter all drinking water	4/24/2017 12:08 PM
298	I have a filter because of "stuff" in the water.	4/24/2017 11:49 AM
299	Not when water is brown - after flushing lines & you do not notify us when you will do it. (Customer also marked MEdications as flushable and wants to know why not wipes if they say "flushable"	4/24/2017 11:49 AM
300	Don't like the taste, I drink water bottles only.	4/24/2017 11:40 AM
301	Ambiguous info from LC Utilities	4/24/2017 11:11 AM
302	TOO MUCH CHLORINE! FLOURIDE IS UNNECESSARY! Seepage in the water table. We don't get a read-out about what's in our water & how much every few months? So how can we REALLY answer #12 completely? That is a "concern"!	4/21/2017 1:03 PM
303	Not sure what it contains	4/21/2017 12:53 PM

304	Calcifying minerals cause crud build-up on all it touches	4/21/2017 11:21 AM
305	But I use a Brita	4/21/2017 8:57 AM
306	I think the pipes are old	4/21/2017 8:53 AM
307	Questionable at times.	4/17/2017 4:47 PM
308	It's not clean.	4/17/2017 4:33 PM
309	It's probably safe, but it smells bad and it tastes like comet cleaner.	4/17/2017 4:31 PM
310	No city water is safe to drink.	4/17/2017 4:15 PM
311	It tastes gross.	4/17/2017 11:17 AM
312	Allow utility payment from checking account online.	4/17/2017 11:16 AM
313	So many minerals.	4/17/2017 10:59 AM
314	Too much calice in the water. Parts of town have old pipes and chemicals put in some wells.	4/17/2017 10:25 AM
315	Our filter is black and gunky (water softner).	4/17/2017 10:16 AM
316	Tastes metallic.	4/17/2017 10:05 AM
317	tastes chemically	4/17/2017 10:00 AM
318	It tastes like dirt sometimes.	4/11/2017 4:45 PM
319	Note: I have noticed that my bill has increased, why? Please inform customers so we know, thanks.	4/11/2017 4:44 PM
320	Just look at the junk in my H2O filter, you wouldn't drink it either.	4/11/2017 4:41 PM
321	No city water.	4/11/2017 4:31 PM
322	We purify our water with an RO (Reverse Osmosis) System.	4/11/2017 4:28 PM
323	Low quality	4/10/2017 10:50 AM
324	It's just city water and has impurities unseen to the naked eye.	4/10/2017 10:43 AM
325	Relatively	4/10/2017 10:00 AM
326	Arsenic	4/10/2017 9:57 AM
327	Smell and the hardness of the water.	4/6/2017 4:04 PM
328	Too much chlorine, lead, and uranium.	4/6/2017 4:01 PM
329	I have had it tested so many times, my urologist says buy R.O. to drink.	4/6/2017 3:46 PM
330	Flouride/pharmaceuticals	4/5/2017 4:19 PM
331	Heard that there is uranium and excess minerals, tastes poorly.	4/5/2017 4:16 PM
332	I don't have a concern about the water being safe. My concern is that the water in Las Cruces is the most expensive of anywhere I have lived! No other place has had a "Wastewater Service Charge!" There was always a Water Charge and a Waste/Sewer Charge. That was it. Your added "Wastewater Service Charge of 90% of the average of water usage is EXHORBITANT. You are charging DOUBLE for water!!!	4/4/2017 6:53 PM
333	Chlorine, floride, pharmaceuticals	4/4/2017 3:56 PM
334	Heavy metals.	4/4/2017 3:47 PM
335	Inconsistant Flavors.	4/4/2017 3:37 PM
336	Tastes too much like dirt.	4/4/2017 3:04 PM
337	It's brown.	4/4/2017 2:43 PM
338	Radiation and lead.	4/4/2017 2:40 PM
339	I have hypo-thyroid and lots of folks believe chlorine contributes to this. I grew up some place with lots of natural chlorine. I don't need any more.	4/4/2017 2:30 PM
340	Metals	4/4/2017 2:11 PM



341	Concerns about uranium levels.	4/4/2017 1:55 PM
342	Dissolved minerals mostly. We only use RO water for drinking	4/2/2017 8:56 AM