PURPOSE
The mission of Thomas Branigan Memorial Library is to have a positive impact on our diverse community by providing lifelong learning and literacy resources. Reference Desk staff is committed to providing quality reference services and informational resources to library users in an efficient, courteous, and timely manner.

POLICY:

1. Reference staff will assist the public in person, by telephone, mail or electronic communication with self-guided research.

2. Reference staff will not give opinions, advice or interpretation of information. Staff will cite the sources consulted but are not responsible for the accuracy of that information.